



# Quality Policy

Omni Resource  
Management Solutions Ltd

## OMNI RMS LTD QUALITY POLICY

The Directors and Management of Omni recognise the compliance to independent standards is an integral part of the Company's ability to meet client requirements. We demonstrate this recognition through the creation, implementation, review and continual improvement of an effective quality management system.

In line with this policy, as an accredited business, we recognise the benefits of operating in compliance with the requirements of ISO 9001:2015.

It is the Directors and Management's desire to ensure that the Company maintains its compliance with and fully embraces the spirit of the requirements of ISO 9001:2015 which shall be subject to Internal and External Audit at regular intervals.

This will provide a framework for establishing and reviewing quality objectives and enable us to maintain a structured and consistent approach to business, maximise internal efficiency and maintain through its adoption, the very highest standards of customer care possible.

Omni conducts its services:

Through a commitment to good professional practice and to diligent work;

- By ensuring that all contracts won are attended to according to stated methods and agreed clients' requirements;
- By requiring all personnel to be familiar with and trained in this quality policy, the quality management system and its related documentation, practices, implementation methods and administration;
- Through a commitment to provide clients at all times with a service that complies with BS EN ISO 9001:2015;
- By continually improving quality to provide our customers better value (as determined by our customers) than any of our competitors.

This policy statement is to be reviewed for continuing suitability and shall be communicated to, understood and followed by all personnel at all levels employed by the Company.

Omni will ensure that staff do not attempt to gain access to information that is not necessary to hold, know or process and that restrictions are in place for specific roles within the organisation relating to personal and/or sensitive information.