



# Quality Policy

OMNI-PS001  
September 2020 V4

Omni Resource  
Management Solutions Ltd

OMNI-PS001 September 2020 V4

## Quality Policy

Omni's recognises that compliance to independent standards is an integral part of its ability to meet client requirements. Omni demonstrates this recognition through the creation, implementation, review and continual improvement of an effective quality management system.

As an accredited business, Omni recognises the benefits of operating in compliance with the requirements of ISO 9001:2015 and it is the Senior Leadership Team's desire to ensure that Omni maintains its compliance and fully embraces the spirit of these requirements. Omni is committed to regularly monitor this compliance via internal and external audits.

Adhering to these measures will provide a framework for establishing and reviewing quality objectives while enabling Omni to maintain a structured and consistent approach to business. This will also ensure compliance with legislative requirements, maximise internal efficiency, and, maintain through its adoption, the very highest standards of customer care possible.

Omni conducts its services:

- Through a commitment to good professional practice and diligent work;
- By ensuring that all contracts won are attended to according to stated methods and agreed client requirements;
- By requiring all personnel to be familiar with and trained in this quality policy, the quality management system and its related documentation, practices, implementation methods and administration;
- By ensuring legislative compliance through the training of all employees in relevant legislation, especially in relation to discrimination and data protection;
- Through a commitment to provide clients with a service that complies with BS EN ISO 9001:2015;
- By continually improving quality by benchmarking and actioning feedback from clients and candidates in order to provide better value (as determined by our customers) than any of our competitors.

This policy statement is to be reviewed for continuing suitability and will be communicated to, understood and followed by all personnel at all levels employed by Omni.

Signed:



Date: 23<sup>rd</sup> September 2020

Managing Director