

Omni's 2021-22 Targets

Area	Objective
Information Security	Maintain ISO27001 certification
	Minimise the number of information security incidents
	Service availability to be greater than 99%
	Embed department specific Information Security Training
Environment	Keep electricity usage below 235k/w per person average per annum
	Maintain average CO2 emissions of the company fleet of 90g or below
	Implement tracking of vehicle mileage CO2 emissions and paper usage
H&S	Implement the Mental Health at Work Commitment
	Become a Disability Confident Employer (Level 2)
Quality	Achieve minimum of 4 out of 5 for Training & Consultancy feedback
	Implement a Supplier Code of Conduct
	Achieve average hiring manager satisfaction score of 3.5
	Rollout new candidate feedback tool
	Appoint an internal Diversity Champion
	Implement an Employee Engagement score once new tool in place