

Omni's 2023-24 Targets

Area	Objective
Information Security	Maintain ISO27001 certification
	Minimise the number of information security incidents
	Service availability to be greater than 99%
	Embed department specific Information Security Training
Environment	Keep electricity usage below 50k/w per person average per annum
	Maintain average CO2 emissions of the company fleet of 40g or below
H&S	Achieve zero health & Safety accidents and near misses
	Achieve 0.26 days employee sickness absence per employee per month
Quality	Achieve a training delegate feedback score of > 4.67 out of 5
	Achieve average hiring manager satisfaction score of 3.41 out of 4